

Nielsen **Norman** Group

a world leader in UX design and research, awards this

Certificate in User Experience

with Specialty recognition in **UX Management**

to

Ben Johns

on 10 December 2020 in recognition of completing **30 hours** or more of rigorous user experience training, including 30 hours or more of Specialty training, and passing the related exams. This status demonstrates a high level of dedication to UX education, and a strong commitment to the field of UX. The topics studied provide a solid foundation that rounds out personal, practical experience. *Updated on 13 September 2023.*

UXC# 1030450

COURSES PASSED:

Facilitating UX Workshops
Being a UX Leader: Essential Skills for Any UX Practitioner
Generating Big Ideas with Design Thinking
DesignOps: Scaling UX Design and User Research
Design Tradeoffs and UX Decision-Making
UX Deliverables
The UX VP/Director
Mobile User Experience
Journey Mapping to Understand Customer Needs
Measuring UX and ROI


Jakob Nielsen
Principal

